

May 15, 2020

Dear Residents, Families, and Staff:

Good Afternoon,

We wanted to provide an update to all of you regarding our current efforts of mitigating Covid-19 in our Vivage communities. We are pleased to announce that many of our communities that experienced an outbreak, are now in a recovery period. This recovery includes both residents and staff.

It is with great sadness to inform you that we must continue to disallow non essential visitors, including family members, from visiting your loved ones. We encourage you to reach out to Governor Polis to express your desire to visit your loved one, even if it's just outside with adherence to social distancing, wearing a mask, and following infection control guidelines. We have attached a draft letter to use as a reference to reach out to him. We will continue to allow for limited visitation in the event of situations such as end of life.

Residents' and staff health and safety remains our top priority. We continue to dedicate three Vivage employees in the ongoing effort to secure Personal Protective Equipment (PPE).

We are working in collaboration with the National Guard to test residents and staff when the opportunity arises. We have one community in Colorado Springs that will be tested by the National Guard in the next week. Additionally, we continue to work with Colorado State University (CSU) on a COVID-19 research project.

As you may be aware, the Trump administration is calling for nursing homes to test all residents and staff over the next two weeks as it prepares to "reopen" the country. We as an organization are in favor of this effort; however at this time, we do not have access to this number of testing kits and the federal and state government are not providing the means to do it.

We have been approved by the Colorado Department of Public Health and Environment (CDPHE) to open a COVID -19 positive community. This community is Aviva at Fitzsimmons and is located in Aurora. This community will be dedicated to care for residents who have tested positive for COVID -19.

Centers for Medicare and Medicaid Services (CMS) has now given specific requirements for notifying all residents, resident representatives, and families when new confirmed cases of COVID -19 occur in a community.

The CMS requirements are as follows:

- The new COVID-19 reporting requirements that skilled nursing homes have to inform residents, their representatives, and families of confirmed or suspected COVID-19 infections among residents and staff. These notifications must be done by 5 p.m. the next calendar day following the occurrence of either a single confirmed infection of COVID-19, or three or more residents or staff with new-onset of respiratory symptoms occurring within 72 hours of each other.

We will be using a communication platform called Life Loop to communicate these requirements with you and your loved ones. This platform will replace our weekly town hall conference unless there is a need for immediate communication.

If you have any questions with our efforts, please feel free to contact the Nursing Home Administrator where your loved one resides. Please stay healthy and safe. God Bless.

Warm Regards

A handwritten signature in black ink, appearing to read "Jay Moskowitz", with a long horizontal line extending to the right and a vertical line extending downwards.

Jay Moskowitz
President of Vivage Senior Living