

March 5, 2020

Dear Residents, Families and Staff:

I would like to start by acknowledging the concerns surrounding coronavirus, COVID 19. I understand and recognize how worried residents, families, and staff are and want you all to know at Vivage, we are working diligently to implement heightened Infection Control measures in all of our communities.

The symptoms include,

- Fever greater than 100 degrees
- Cough
- Other Respiratory Symptoms (shortness of breath)

Colorado Department of Public Health and Environment (CDPHE) released a COVID 19 Fact Sheet. Part of CDPHE guidance is that it's normal to be concerned about new diseases, and new information is coming out frequently. The best thing people can do is stay informed from reliable sources and know the facts. Currently, the risk to most Coloradans from COVID-19 is LOW, and we are confident the healthcare system in Colorado is prepared to promptly identify and evaluate any suspected cases and minimize potential disease spread.

Our priority is the health and safety of our residents and staff in our communities. **We are reinforcing in our communities to staff including agency staff, the importance of good hand hygiene, reminding residents and staff to cough or sneeze into a tissue or elbow, not touch their face and reduce physical hand contact.** Our housekeeping staff have also been instructed to increase cleaning in common areas and high traffic areas multiple times a day.

Our communities are also taking the following preventative measures:

- Signs are posted at all entrances, advising visitors with a fever, cough, or other respiratory symptoms not to enter the building.
- Information Signage has been posted at nursing stations, public restrooms and dining areas with information about preventive measures that should be followed.